Parents Survey Summary Overview – November 2025

Our Autumn 2025 Parent Survey gathered a good level of response which provided a robust overview of parent perceptions across all aspects of our school's provision. Overall, the results demonstrate a strongly positive parental view of Acre Hall Primary School. Parents consistently praised the school's supportive staff, nurturing environment, child safeguarding and behaviour expectations.

Key headlines from our Survey:

High satisfaction levels across core safeguarding and wellbeing indicators

- **97% agree their child is happy at school**
- **99% agree their child feels safe**
- **89% believe concerns about bullying are handled effectively**

Strong confidence in teaching and curriculum

- **96% agree their child does well at school**
- **94% agree the school offers a broad and balanced curriculum**
- **97% feel the school promotes respect, kindness and responsibility**

High levels of trust and parent–school relationships

- **93% agree the school listens to and values parental views**
- **93% would recommend the school to another parent**

SEND provision is positively viewed overall. From the responses received among families with a child with SEND **89% feel the school provides the support their child needs.**

Areas Identified for Development

Thank you again for your thoughtful feedback. Alongside many strengths, the survey also highlighted some clear areas where we can continue to grow. We value these suggestions and are already exploring ways to make further improvements. Based on your comments, we will be focusing on the following areas:

Communication

Many parents shared helpful suggestions about how communication could be even clearer and more streamlined. Although we currently use Teachers2Parents and Seesaw as our main communication platforms, we recognise that other systems (such as meal orders, payments and social media) can make things feel busier.

We are continuing to refine the number and frequency of messages sent home, and where possible, information is now grouped into the weekly Parents' Bulletin to reduce multiple emails being sent in short periods. We are also excited about the introduction of MCAS, which already allows parents to view attendance, contact details and key records. Our long-term aim is for MCAS to become a single, central hub for most parent communication, including payments, making everything simpler and more efficient.

Based on parents feedback received it has been highlighted that some parents would like more regular class-specific information as a result the Senior Leadership Team is working with teachers to strengthen this further.

Clubs & Activities

Several parents expressed interest in extending club opportunities to Reception children and expanding the variety of activities for younger pupils. We will be reviewing our current provision to see how we can broaden our club offer to include Reception and KS1 where staffing and safety ratios allow.

Homework

A number of families noted concerns about homework on iPads and would welcome more flexibility and reduced screen time. We will be reviewing our homework approach to ensure a balanced mix of online and offline tasks that support learning while respecting family preferences.

Facilities & Safety

We are pleased to see that majority of parents feel our school is safe (99%) and many parents have shared feedback with regards to the improvements seen at our school over a period of time, including improvement in the school facilities and resources offered. Within the feedback received one of our parents shared concerns about the new climbing frame and its suitability. We would like to acknowledge this and reassure families that a full risk assessment has been completed, and staff remain vigilant during playtimes to ensure safe use of all equipment and we will continue to monitor this closely.

One the overall these survey results show strong confidence in the school, with particularly high satisfaction around children's happiness, safety, the school's values as well as communication. We appreciate all our parents' positive feedback as well as the areas highlighted for improvement and will continue working hard to build on these strengths while addressing areas where we can improve further.

Below are some extracts from the feedback received:

"My son started here late and is absolutely thriving. The staff are so helpful and lovely. He loves coming here every morning."

"I always recommend Acre Hall. I have always had positive experiences since my first born, who is now in college."

"Very helpful staff. Working their magic with my daughter new to SSC. Staff should be extremely proud."

"We are really happy seeing our child learning and growing at Acre Hall. Thank you for all your help and support."

"My child is thriving in school… the curriculum is very varied and keeps her engaged daily."

"The school dealt with bullying effectively. Staff are approachable and helpful and I feel my child is safe in their hands."

"Great school with a fantastic headteacher and teachers."

We appreciate your honesty and engagement - your feedback plays an important role in shaping our next steps, and we would like to take this opportunity to thank you for working in partnership with us as we continue to make our school the best it can be for our children**.**